

## TRADING STANDARDS ALERT

## Stormy weather It's Never time for Doorstep Crime

**Alert 3.16** 

18 February 2022

Bromley Trading Standards hopes that everyone stays safe, and that your property is unaffected by the current weather conditions. If however it's damaged:

- Follow the advice of the Association of British Insurers Storm Eunice Insurance advice from the ABI - contact your Insurance Company first
- If you need to source a trader for *urgent* repairs, do as much research as you possibly can – try different traders especially if you have had a positive experience before; Check references, insurance, and membership affiliations with the claimed organisation directly – & get a written quote / contract before any work starts.
- Don't deal with doorstep callers.
- Look out for your vulnerable neighbour.

If you or someone you know has been or is being targeted by Doorstep Criminals call Trading Standards Rapid Response on 07903 852090.

Take Five - To Stop Fraud | STOP - CHALLENGE - PROTECT - (takefive-stopfraud.org.uk)

**REPORT -** Protect others by reporting incidents.

- < If you have paid, contact your bank as soon as possible. Call 159
- < Report scams to Action Fraud on 0300 123 2040 or www.actionfraud.police.uk
- < Forward suspicious email to report@phishing.gov.uk.
- < Forward a suspicious text message to 7726.
- < Report a suspicious website Report a suspicious website NCSC.GOV.UK.
- < Contact Citizens Advice for help and advice on 0808 223 1133
- < Contact Victim Support on www.victimsupport.org.uk/resources/south-london or call 0808 168 9291

You can also visit www.Bromley.gov.uk/scams